

Privacy & Policies

Effective Date: 1st January, 2021

COSYNTRA (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you interact with our website, services, and platforms.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, company name, and other identifiable details you voluntarily provide via contact forms, emails, or during project discussions.
 - **Technical Information:** IP address, browser type, device information, location, pages visited, and other usage data via cookies and analytics tools.
 - **Project Information:** Any documents, files, or details shared by clients for project execution and communication.
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2. How We Use Your Information

We use your data to:

- Respond to your inquiries or service requests
 - Deliver and manage our IT services (web development, mobile apps, cloud, cybersecurity, AI/ML, etc.)
 - Improve user experience and website performance
 - Send updates, invoices, and legal documentation
 - Ensure compliance with legal obligations
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3. Data Sharing & Disclosure

We do **not sell** your personal information. However, we may share it with:

- Trusted third-party vendors for project collaboration and technical support
 - Legal authorities, when required by law or to protect our rights
 - Cloud platforms and storage providers under secure conditions
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4. Cookies & Tracking Technologies

Our website uses cookies and analytics tools (Google Analytics) to understand visitor behavior, improve site functionality, and personalize user experience. You can manage cookie preferences through your browser settings.

5. Data Security

We implement strong security measures—encryption, firewalls, and access controls—to protect your data from unauthorized access, alteration, or misuse.

6. Your Rights

Depending on your location (EU or California), you may have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Opt out of marketing communications
- Withdraw consent at any time

To exercise these rights, contact us at **[info.cosyntra@gmail.com]**

7. Third-Party Links

Our website may contain links to external websites. COSYNTRA is not responsible for the privacy practices or content of those sites.

8. Policy Updates

We may update this policy from time to time. Changes will be reflected on this page with the new effective date.

9. Contact Us

For any questions or concerns about this Privacy Policy, reach out to:

 **Email:** info.cosyntra@gmail.com

 **Website:** www.cosyntra.com